

## Spa Services Agreement

This is an agreement between The Paws Resort & Spa and the pet parent (owner) whose signature appears below (hereinafter called "Parent"). "Pet" may refer to a dog or a cat, or both, as applicable.

1. Occasionally, grooming may expose a hidden medical problem or aggravate a current one. Parent understands and agrees that if their pet(s) become ill or injured, or if the state of the pet(s) health otherwise requires professional medical attention, in each case, in the reasonable judgment of The Paws Resort & Spa, The Paws Resort & Spa, in its sole discretion, may engage, but shall not be obligated to engage, the service of a veterinarian, administer prescribed medicine or give other prescribed attention to the pet(s), and the expenses thereof shall be paid by the Parent.
2. Parent certifies that pet(s) will be current on all required vaccinations at the time of services and will provide The Paws Resort & Spa with the appropriate documents and phone number of the veterinarian who administered these vaccinations.
3. All pets are checked thoroughly for fleas and ticks before entering the spa. If any are found, The Paws Resort & Spa will treat the pet(s) immediately, at the Parent's expense. Parent assumes full financial responsibility for any and all expenses involved in such treatment.
4. Parent understands and agrees that in admitting their pet(s) for spa services, The Paws Resort & Spa has relied on their representation that their pet(s) are in good health and have not been ill with any communicable condition in the last 60 days.
5. The Paws Resort & Spa reserves the right to refuse any services at any time. In the event that your pet(s) are too stressed or become dangerous to groom, The Paws Resort & Spa has the right to refuse spa and grooming services, stop services, or cancel services at any time before, during, or after such services begin.
6. Parent certifies that their pet(s) have not harmed or shown aggression or threatening behavior towards any person or other pets. Failure to disclose that your pet is a known biter or is dangerous may cause serious harm to our staff or to other pets. Pets that are known biters or are aggressive must be handled differently than those who are not aggressive. Parent will be responsible for all payments of any and all of the medical expenses, emergency medical treatments, hospital costs, and recovery costs including physical therapy, incurred by any person employed by The Paws Resort & Spa for any bites, harm or damage, caused by your pet(s) should medical treatment be necessary. *Some pets may need the services of a groomer who is working within a veterinarian's clinic in order that the pet be sedated during grooming.*
7. Some pets may require muzzling during part or all of the grooming process. Muzzling is only done when necessary to ensure the safety of both the pet and the groomer and it will not harm your pet(s). Muzzling may calm a stressed pet, allowing the grooming process to continue. If a muzzled pet continues to act in a way that is dangerous, The Paws Resort & Spa has the right to stop spa and grooming services at any time.
8. Parent agrees that any photographic images of their pet(s) taken during his or her spa visit may be posted on the The Paws Resort & Spa website or other The Paws Resort & Spa internet sites, or included in email or printed materials for public distribution, without prior authorization.
9. Parent understands and agrees that if their pet(s) are not picked up by the end of the business day, The Paws Resort & Spa is authorized to take whatever action is deemed necessary for the continuing care of the pet(s), and Parent agrees to pay for any and all expenses associated with such care. Parent further agrees that pet(s) will not leave the facility until all charges are paid.
10. The Paws Resort & Spa shall exercise reasonable care for the pet(s) delivered by the Parent. It is expressly agreed by Parent that, unless The Paws Resort & Spa has been grossly negligent or has willfully mistreated the pet(s), The Paws Resort & Spa liability shall in no event exceed the lesser of the current chattel value of the pet(s) or the sum of \$1,000.00 per each pet(s).

Fax: 409-727-1880

Email: [sdenman@thepawsresortspa.com](mailto:sdenman@thepawsresortspa.com)

**I certify that I have read and understand the policies of The Paws Resort & Spa set forth in this agreement and I agree to abide by these polices and accept all the terms of this agreement.**

Printed Name of Parent

Pet(s) Name

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Signature of Parent

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Date